

Going to Agganis Arena



We are going to Agganis Arena. Agganis Arena is a place where people can go to see a concert or show.



There is a ticket office where we might need to pick up the tickets.



The person working at the ticket office can let us know where to go and how to find our seats.

I will use my ticket to get into the building.

I will need to go through security before entering the building. Security workers will be wearing blue shirts and are there to keep me safe.



The workers in blue shirts will ask us to put things from our pockets on a tray and then walk through a grey metal detector. The metal detector may beep or make a buzzing sound.

I might need to wait in line to show my ticket before going in. The lobby is full of excited people going to the event.



The worker wearing a red shirt will scan my ticket and I will hear a beep. I can ask them questions, like how to get to my seat.

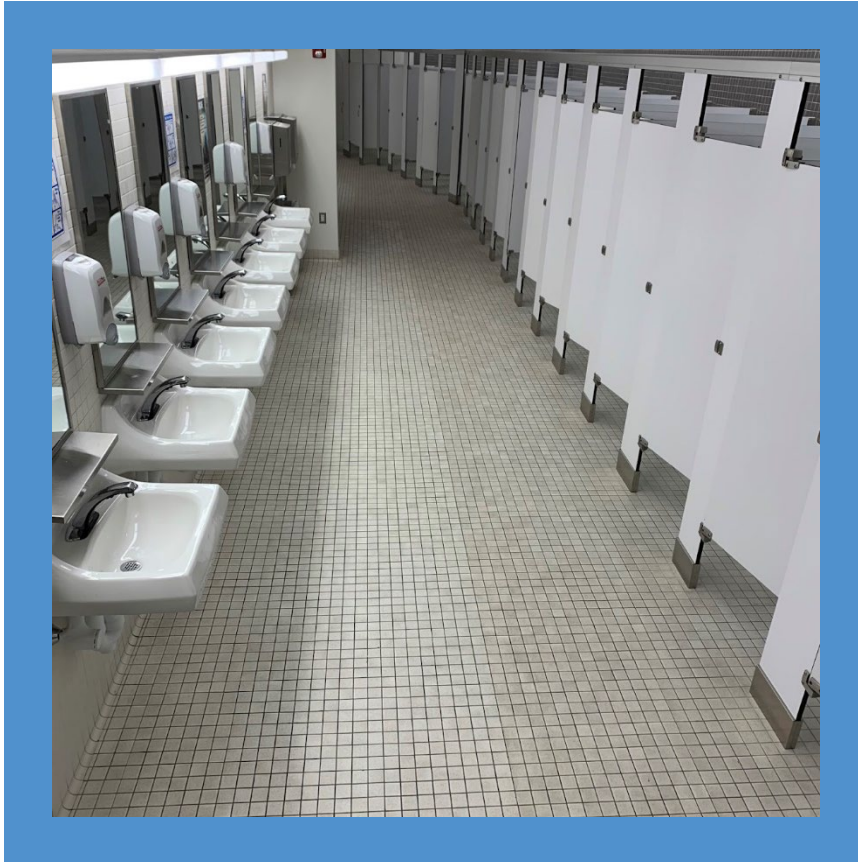
After my ticket is scanned, we will walk up the stairs to get to our seats. Upstairs there are food stands, and I might be able to smell the food.



I will need to ask the people I am with when we can get food. We might get food before or during the event.

I can look at what kinds of food they have here: [click me!](#)

There are many restrooms I can use.



The restrooms in the Main Lobby do not have automatic hand dryers.

The Gender Neutral restroom by Section 120 does not have a toilet that automatically flushes.

If I do not like these sounds, I can plan to use these restrooms.

The event might be loud and bright. People may cheer, clap, or yell for the act on stage.



The band may play loud instruments to get the crowd excited.

Lights may flash during the show.

If I need a break, I can ask an adult I am with to locate staff who can assist us.



Workers in a red or grey shirt can direct us to the Sensory Room for a quiet space.

I can always find a staff member at the Guest Service Booth located at section 101.

I need to be with an adult when I am in the Sensory Room.



The Sensory Room is quiet and there are sitting areas and fidget toys available to use to take a break. There is a TV in the room that only shows the event so we can determine when is a good time to try again.

If we decide not to go back to the event, a worker outside of the room can let us know how to exit.

I am now ready for my visit at the Agganis Arena!



RESOURCES

If there are any questions I have prior to the event I can call the Ticket Office at 617-358-7000, Option #2 Monday-Friday from 12pm-4pm.