

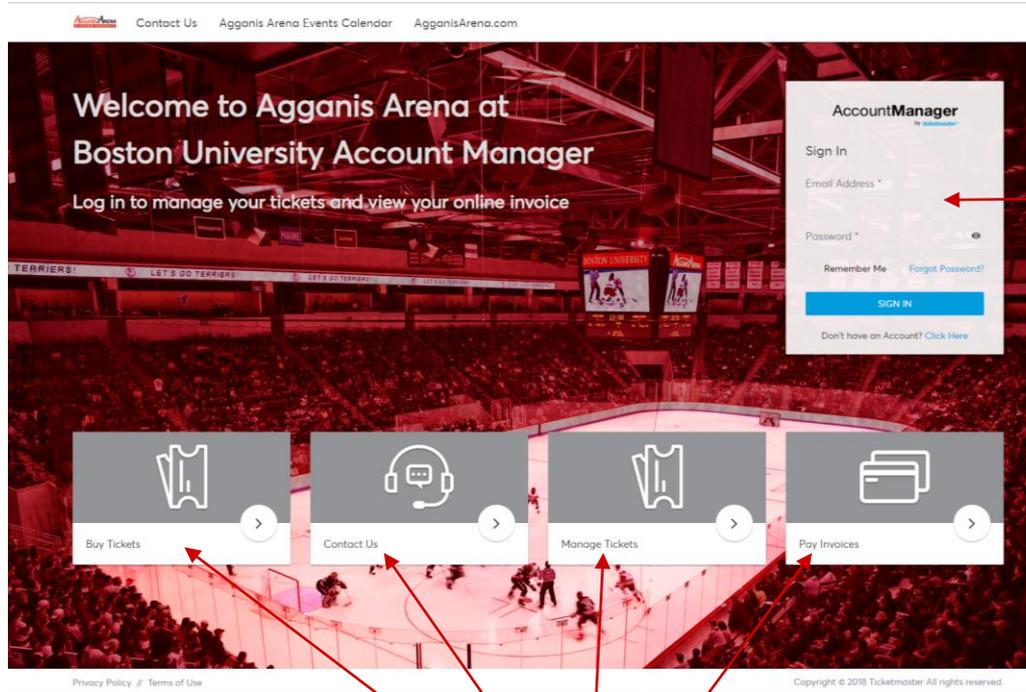


AGGANIS ARENA
AT BOSTON UNIVERSITY

DIGITAL TICKETING GUIDE

AGGANIS ARENA LOGIN PAGE

LOGIN PAGE



**LOGIN WITH THE
EMAIL ADDRESS
REGISTERED ON
THE ACCOUNT
INSTEAD OF AN
ACCOUNT NUMBER**

**UTILIZE QUICKLINKS TO EASILY NAVIGATE TO “BUY TICKETS”,
“CONTACT US”, “MANAGE TICKETS”, AND “PAY INVOICES”**

HOMEPAGE

Agganis Arena Dashboard Manage Tickets Invoices AgganisArena.com Jane D.

Hello and Welcome Main Acct 1956466 Account ID 1956466 Manage Tickets Agganis Arena at Boston U... Account Balance \$299.00 36 Tickets Total 1 Outstanding Invoices

Ticket [VIEW ALL](#) **Invoice** [VIEW ALL](#)

Tickets:

- BU MH vs. Acadia - October 06, 2018 @ 07:00 pm - Agganis Arena - 2 Total Tickets
- BU MH vs. USA Under-18 - October 19, 2018 @ 07:30 pm - Agganis Arena - 2 Total Tickets
- BU MH vs. Providence - October 26, 2018 @ 07:30 pm - Agganis Arena - 2 Total Tickets
- BU MH vs. Northeastern - November 03, 2018 @ 07:00 pm - Agganis Arena - 2 Total Tickets

Invoices:

- 2018-19 BU Hockey Season Tix - Balance Due: \$299.00, Due Date: 09/15/2018, Invoice #69126
- BU Men's Hockey East Qtr Final - Balance Due: \$0.00, Due Date: 03/09/2018, Invoice #67555 (PAID)
- 2017-18 BU Hockey Season Tix - Balance Due: \$0.00, Due Date: 08/31/2017, Invoice #65777 (PAID)

Quick Links:

- Terrier Loyalty Points
- Beanpot & Concert Request
- Season Ticket Resources
- Information and FAQ

EASILY SWITCH BETWEEN ACCOUNTS IF YOUR EMAIL ADDRESS IS TIED TO MULTIPLE

UPCOMING EVENT TICKETS AND RECENT INVOICES WILL BE SHOWN HERE. CLICK "VIEW ALL" TO SEE ALL TICKETS OR ALL PAID/UNPAID INVOICES

UTILIZE QUICKLINKS TO EASILY NAVIGATE TO "TERRIER LOYALTY POINTS", "BEANPOT, POSTSEASON, AND CONCERT REQUESTS", "SEASON TICKET RESOURCES" FOR EASY ACCESS TO AWAY GAMES AND ADDITIONAL TICKETS, AND "INFO AND FAQ ON THE NEW ACCOUNT MANAGER"

PAY INVOICES

2018-19 BU Hockey Season Tix

1 Summary

PRINT EMAIL

'18-19 BU Men's Hockey Full Season Tix
Sec 101 | Row N | Seat 15
QTY: 1 \$299.00

SUBTOTAL: \$299.00
LESS PAYMENTS: -\$0.00
AMOUNT DUE: \$299.00

CONTINUE

2 Payment Options

3 Review

1. SELECT DESIRED INVOICE AND CLICK **"CONTINUE"**

2018-19 BU Hockey Season Tix

2 Payment Options

To continue, add a Payment Method and select a Payment Option.

Click here to select or add a payment method

Select Payment Option

CONTINUE

3 Review

2. CLICK TO USE A STORED CARD OR ADD A NEW ONE.

2 Payment Options

SELECT PAYMENT METHOD

Add a new payment method or select a payment method previously stored on your account below.

To pay with more than one payment method, add or select multiple payment methods.

CVV

ADD NEW PAYMENT CONTINUE

3. IF USING A STORED CARD, ENTER CVV.

2018-19 BU Hockey Season Tix

2 Payment Options

To continue, add a Payment Method and select a Payment Option.

EDIT PAYMENT METHOD

Subtotal: \$299.00

Select Payment Option

Pay In Full
18-19 Full Pay 2
18-19 Pay Plan 3
Pay other

CONTINUE

3 Review

4. SELECT PAYMENT OPTION OF **"IN FULL"** OR **"OTHER"** AND CLICK **"CONTINUE"**

2018-19 BU Hockey Season Tix

3 Review

Please review and submit your payment

EDIT PAYMENT METHOD

Subtotal: \$299.00

Pay In Full

Subtotal: \$299.00
LESS PAYMENTS: -\$0.00
AMOUNT DUE: \$299.00
PAY TODAY: \$299.00

I Accept Terms and Conditions

CONFIRM

5. REVIEW PAYMENT, CLICK TO ACCEPT THE **"TERMS AND CONDITIONS"** AND CLICK **"CONFIRM"** TO COMPLETE TRANSACTION

MANAGE YOUR TICKETS

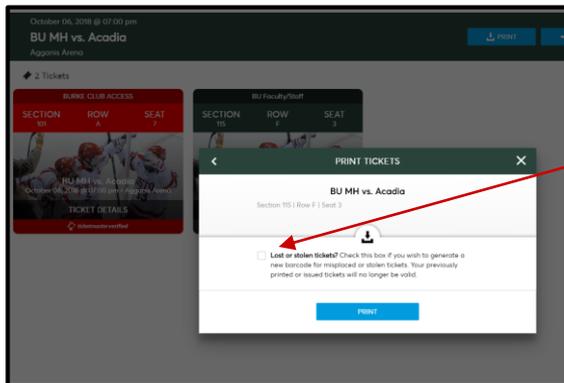
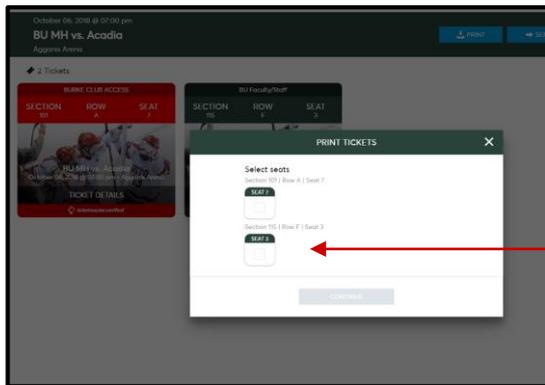
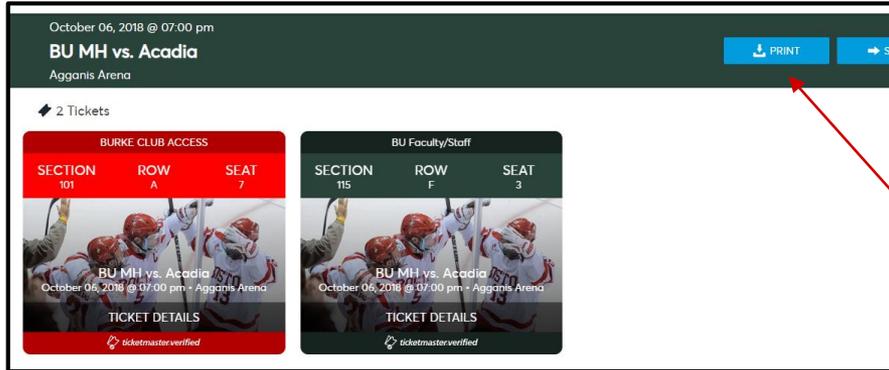
The screenshot shows the 'Manage Tickets' dashboard for Agganis Arena. At the top, there are navigation links for 'Dashboard', 'Manage Tickets', 'Invoices', and 'AgganisArena.com'. The user is logged in as 'Main Acct 1956466' with an account ID of 1956466. The account balance is \$299.00, and there are 36 tickets total and 1 outstanding invoice. The 'Ticket' section displays a grid of event cards, each featuring a photo of hockey players and details such as the opponent, date, time, and arena. Below the tickets, there are 'Quick Links' for Terrier Loyalty Points, Beanpot & Concert Request, Season Ticket Resources, and Information and FAQ.

LOG INTO YOUR ACCOUNT, ON THE HOMEPAGE CLICK **"MANAGE TICKETS"** AT THE TOP OR **"VIEW ALL"** IN THE TICKET SECTION

ALL EVENTS WILL BE DISPLAYED. CLICK ON THE EVENT YOU WISH TO VIEW. FROM HERE YOU CAN SELL, DONATE, EXCHANGE, AND TRANSFER YOUR TICKETS.

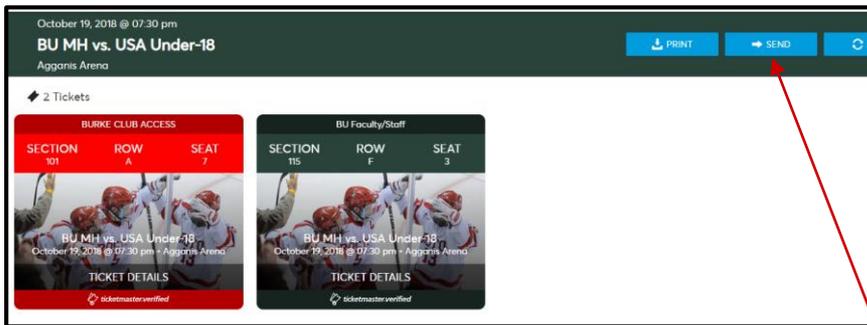
This screenshot shows the 'Manage Tickets' section of the website. It features a grid of event cards, each with a photo of hockey players and event details. The events listed include BU MH vs. Acadia, BU MH vs. USA Under-18, BU MH vs. Providence, BU MH vs. Northeastern, BU MH vs. Maine, BU MH vs. Boston College, BU MH vs. UMass Lowell, and BU MH vs. Dartmouth. Each card includes the date, time, arena, and the number of total tickets available.

PRINT TICKETS



1. AFTER LOGGING INTO YOUR ONLINE ACCOUNT,
2. CLICK **"MANAGE TICKETS"** ON THE TOP DASHBOARD
3. SELECT THE EVENT AND CLICK **"PRINT"** IN THE TOP RIGHT CORNER
4. CLICK WHICH TICKETS YOU WANT AND CLICK **"PRINT"**
5. SELECT IF YOU WANT A NEW BARCODE AND CLICK **"CONTINUE"**
6. YOUR TICKETS WILL LOAD AS A PDF-YOU MAY PRINT THEN OR SAVE FOR LATER

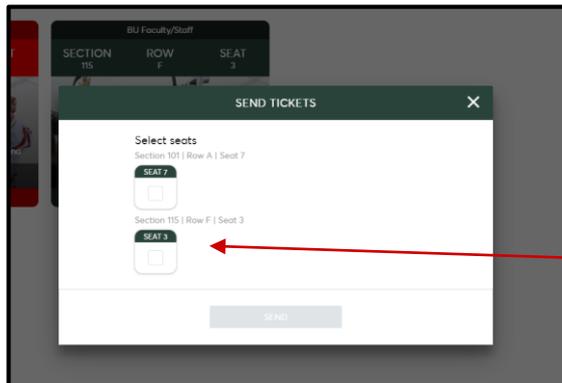
TRANSFER ("SEND") TICKETS



1. AFTER LOGGING INTO YOUR ONLINE ACCOUNT,

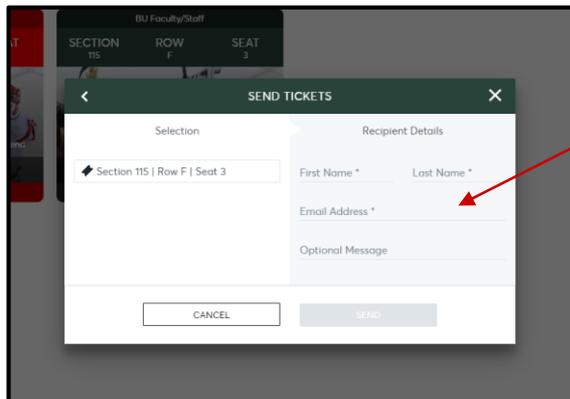
2. CLICK **"MANAGE TICKETS"** ON THE TOP DASHBOARD

3. SELECT THE EVENT AND CLICK **"SEND"** IN THE TOP RIGHT CORNER

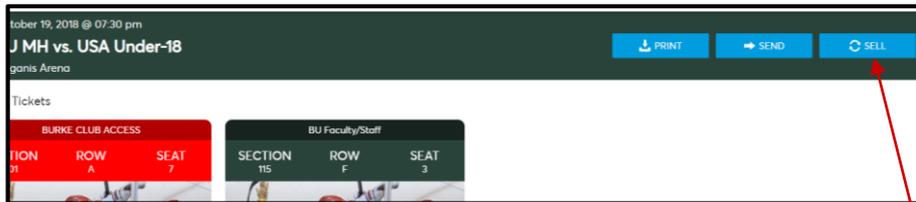


4. CLICK WHICH TICKETS YOU WANT AND CLICK **"SEND"**

5. COMPLETE FORM WITH RECEIVERS INFO AND CLICK **"SEND"**



SELL TICKETS



1. AFTER LOGGING INTO YOUR ONLINE ACCOUNT

2. CLICK **"MANAGE TICKETS"** ON THE TOP DASHBOARD

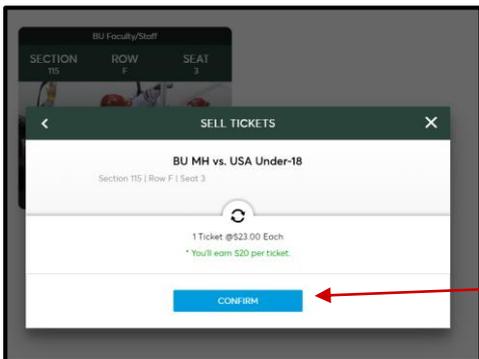
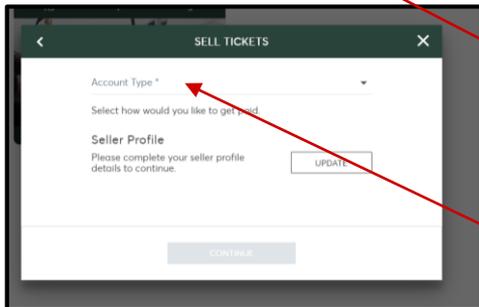
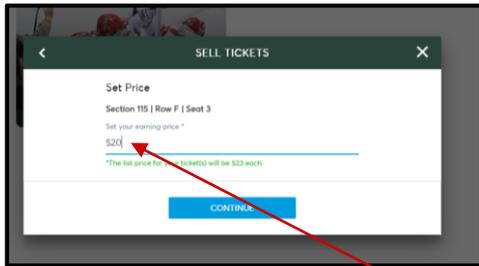
3. SELECT THE EVENT AND CLICK **"SELL"** IN THE TOP RIGHT CORNER

4. CLICK WHICH TICKETS YOU WANT AND CLICK **"SELL"**

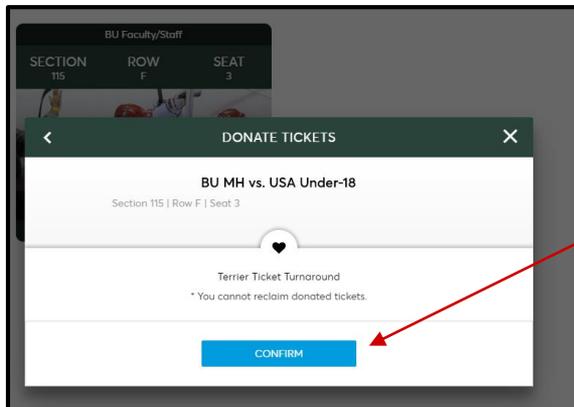
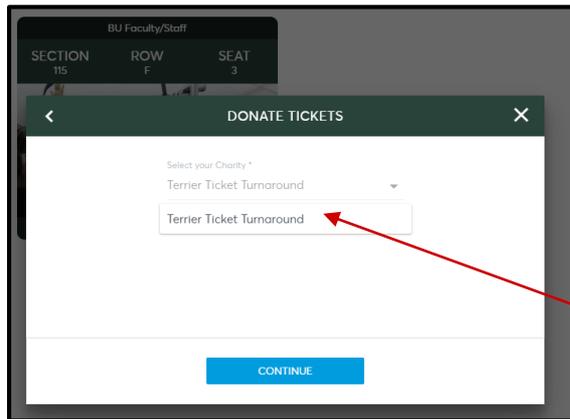
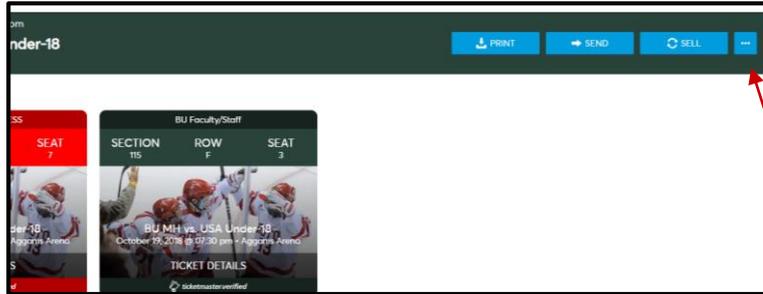
5. CHOOSE A SELLING PRICE AND CLICK **"CONTINUE"**

6. SELECT IF YOU WANT CREDIT ON ACCOUNT OR MONEY TO A BANK ACCOUNT

7. VERIFY POSTING INFORMATION AND SELECT **"CONFIRM"**



DONATE TICKETS



1. AFTER LOGGING INTO YOUR ONLINE ACCOUNT
2. CLICK **"MANAGE TICKETS"** ON THE TOP DASHBOARD
3. SELECT THE EVENT TO DONATE
4. CLICK BLUE BOX WITH DOTS IN RIGHT CORNER AND SELECT **"DONATE"**
5. SELECT **"TERRIER TICKET TURNAROUND"** AS CHARITY AND CLICK **"CONTINUE"**
6. SELECT **"CONFIRM"** TO COMPLETE DONATION

IMPORTANT NOTE: YOU CANNOT RECLAIM DONATED TICKETS

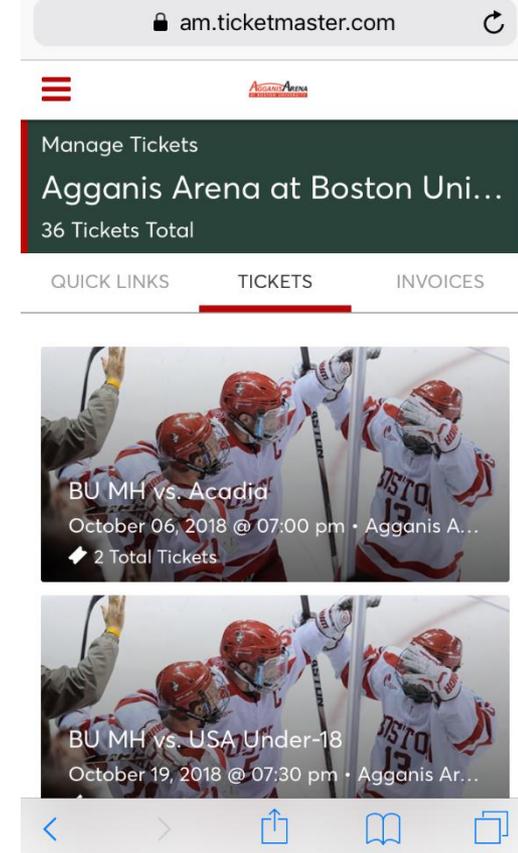
MOBILE ACCOUNT MANAGER



CLICK ON **"MY ACCOUNT"** ON THE AGGANISARENA.COM HOMEPAGE



CLICK ON **"SIGN IN"** TO LOG INTO YOUR ACCOUNT MANAGER



YOU CAN MANAGE YOUR TICKETS AND INVOICES FOLLOWING THE STEPS ABOVE FROM HERE



**QUESTIONS? WE'RE HAPPY TO
HELP!**

**CALL US AT:
(617) 353-4628 OPTION #2**

**EMAIL US AT:
TERRIERTICKETS@BU.EDU**